

Being prepared before a disaster strikes is one of the best ways to make your family and home safer. Taking preparatory action now is a way to exert a measure of control over the unknown.

We hope the following information and checklists will be valuable aids for your own preparation.

I. Be Prepared

Post emergency telephone numbers by phones (fire, police, ambulance, etc.).
Determine your family emergency contact.
Designate emergency meeting places for your family.
Teach children how and when to call 9-1-1 or your local Emergency Medical Services number for emergency help.
Stock emergency supplies and assemble a disaster supplies kit. See the American Red Cross Website: http://www.redcross.org/services/disaster/beprepared/supplies.html or phone their Disaster Information & Resource Center at 1-866-GET INFO (1-866-438-4636).
Conduct a home hazard hunt. In a disaster, ordinary items in the home can cause injury and damage. Anything that can move, fall, break, or cause a fire is a potential hazard. Repair defective electrical wiring and leaky gas connections. Fasten shelves securely. Place large, heavy objects on lower shelves. Hang pictures and mirrors away from beds. Brace overhead light fixtures. Secure water heater and strap to wall studs. Repair cracks in ceilings or foundations. Store weed killers, pesticides, and flammable products away from heat sources. Place oily polishing rags or waste in covered metal cans. Clean and repair chimneys, flue pipes, vent connectors, and gas vents.
Determine the best escape routes from your home. Find two ways out of each room.
Find the safe places in your home for each type of disaster.
Install smoke detectors on each level of your home, especially near bedrooms, and check batteries every six months.
Show each family member how and when to turn off the utilities (water, gas, and electricity) at the main switches.
Get training from the fire department for each family member on how to use the fire extinguisher (ABC type), and show them where it's kept.
Take a Red Cross first aid and CPR class.
Check if you have adequate insurance coverage (property, life & health).
Consider ways to help neighbors or family members who may need special assistance (elderly, people with disabilities, etc.).
Know your city's or town's Emergency Plan.

II. Emergency Phone Numbers and Information

Work, school, e-mail address and cell phone number for each member of the household.

Family Member I	Work/School Phone Number	Cell Phone	e-mail
Family Member 2	Work/School Phone Number	Cell Phone	e-mail
Family Member 3	Work/School Phone Number	Cell Phone	e-mail
Family Member 4	Work/School Phone Number	Cell Phone	e-mail
Family Member 5	Work/School Phone Number	Cell Phone	e-mail
Neighbor		Police Department	
Doctor		Ambulance	
Poison Control		Hospital	
Fire Department		Veterinarian	
Family Emergency		or a disaster it's often easier	to call long distance. Other family
	iend to be your "family contact." Aft this person to say where they are. Ev		
Out-of-State Family Conta	act Day Phone	Evening Phone	Cell Phone/Beeper



Emergency Meeting Place

Emergency meeting places are essential in case you need to evacuate your home or you cannot return home following a disaster. Pick two places to meet:

- 1. Right outside your home in case of a sudden emergency, like a fire.
- 2. Outside your neighborhood in case you can't return home. Everyone must know the address and phone number.

Outside your home

Phone	Address	
Outside your neighborhood		

The Local Emergency Medical Services Number

In Massachusetts, as in most areas, this number is 9-1-1. There are some rural areas in the U.S. that use alternative numbers. Teach children how and when to call 9-1-1 or your local Emergency Medical Services number for emergency help.

General guidelines for calling 9-1-1 are as follows:

CALL 911 For a LIFE-THREATENING EMERGENCY such as:

- Breathing difficulty/shortness of breath/breathing has stopped
- Choking (can't talk or breathe)
- Chest pain in adults (lasting longer than two minutes)
- Uncontrollable bleeding /large blood loss
- Drowning
- Electrocution
- Drug overdose/poisoning
- Gunshot wounds, stabbings
- Vomiting blood
- Sudden fainting/unconsciousness
- Convulsions/seizures (uncontrolled jerking, movements the patient may fall to the floor)
- Severe allergic reaction (difficulty breathing/unresponsive)

- Major burns (white or charred skin: blisters and redness over large area)
- Someone who will not wake up, even when you shake them
- Injuries from:
 - Traffic accidents
 - Head injury
 - Falls
- Physical entrapment (i.e. car accident with victim trapped in the vehicle)
- Emotional disturbances with potential for harm to patient or others

Remember, these are general guidelines — If there is any doubt, do not hesitate to call 911.

III. Things to remember during a disaster

Remain calm and patient. Put your plan into action.

Check for Injuries

Give first aid and get help for seriously injured people.

Listen to Your Battery-Powered Radio for News and Instructions

Check for Damage in Your Home...

- Use flashlights. Do not light matches or turn on electrical switches, if you suspect damage.
- Sniff for gas leaks, starting at the water heater. If you smell gas or suspect a leak, turn off the main gas valve, open windows, and get everyone outside quickly. Shut off any other damaged utilities. (You will need a professional to turn gas back on.) Show each family member how and when to turn off the utilities (water, gas, and electricity) at the main switches.
- Clean up spilled medicines, bleaches, gasoline, and other flammable liquids immediately.

Remember to...

- Call your family contact do not use the telephone again unless it is a life-threatening emergency.
- Make sure you have an adequate water supply in case service is cut off.
- Stay away from downed power lines.

plans for child care in case parents can't get home.

- Check on your neighbors, especially elderly or disabled persons.

 Working with neighbors can save lives and property. Meet with your neighbors to plan how the neighborhood could work together after a disaster until help arrives. If you're a member of a neighborhood organization, such as a home association or crime watch group, introduce disaster preparedness as a new activity. Know your neighbors' special skills (e.g., medical, technical) and consider how you could help neighbors who have special needs, such as disabled and elderly persons. Make
- Confine or secure your pets.
- I. Have a safe place to take your pets. Red Cross disaster shelters cannot accept pets because of states' health and safety regulations and other considerations. Service animals who assist people with disabilities are the only animals allowed in Red Cross shelters. It may be difficult, if not impossible, to find shelter for your animals in the midst of a disaster, so plan ahead. Do not wait until disaster strikes to do your research.
- 2. Assemble a portable pet disaster supplies kit. Whether you are away from home for a day or a week, you'll need essential supplies. Keep items in an accessible place and store them in sturdy containers that can be carried easily (duffel bags, covered trash containers, etc.).
- 3. You may not be home when the evacuation order comes. Find out if a trusted neighbor would be willing to take your pets and meet you at a prearranged location. This person should be comfortable with your pets, know where your animals are likely to be, know where your pet disaster supplies kit is kept, and have a key to your home. If you use a petsitting service, it may be available to help, but discuss the possibility well in advance.
- * This material has been developed by the Massachusetts Departments of Mental Health and Public Health through a grant from the Substance Abuse and Mental Health Services Administration (SAMHSA).
- * Some of this material has been adapted from "Family Disaster Plan" developed by the Federal Emergency Management Agency and the American Red Cross, www.redcross.org