

## Program Overview

### Program Prices

**Power Choice Standard (default):**  
**10.720 ¢/kWh**

September 2017 - September 2019

**Power Choice Green (optional):**  
**12.712 ¢/kWh**

September 2017 - September 2019

Compare to Eversource Basic Service  
July 1, 2017 - December 31, 2017 prices:

Residential 10.759 ¢/kWh

Small business 10.764 ¢/kWh

Medium & large business 10.834 ¢/kWh

### Join, change your option, or opt out

Call Dynegy at **1-866-220-5696** to:

- ▶ Join the program if you have an existing agreement with an electricity supplier and will not be automatically enrolled
- ▶ Choose a different option in the program
- ▶ Opt out of the program after launch

### Power outages, service issues, and billing questions

Call Eversource if your power is out or for service issues at **1-800-592-2000**

Send your electric bill payment to Eversource or pay online at **eversource.com**

### Get more information

- ▶ **masspowerchoice.com/acton**
- ▶ **1-844-379-9933**
- ▶ **acton@masspowerchoice.com**

### 11. Will I receive a lower quality of service from Eversource if I participate in this program?

No. Eversource's quality of service will not be affected by your participation in the Acton Power Choice program. Eversource does not profit from the supply charges on your electric bill. They make their profit from delivery charges. As a result, they have no preference whether they choose your supplier or Acton does.

### 12. What if the Eversource Basic Service price falls below the program price?

The Community Choice price is fixed until September 2019. Eversource Basic Service prices change every six months or less, depending on what kind of customer you are. As a result, it is likely that for some months, the Eversource price will fall below the program price. The program goal is to beat the average of the changing Eversource prices.

If the Eversource price does fall below the program price, you are free to opt out of the program and return to Eversource Basic Service.

### 13. I am eligible for the low-income delivery rate and/or under Eversource budget billing. Will this change?

If you are eligible for any discounts from Eversource, those will not be affected by your participation in the program. However, if you participate in budget billing, it will no longer apply to the supply portion of your bill.

### 14. I have solar panels. Will I continue to receive net metering credits?

Yes. Net metering will work the same way if you participate in the program. Your net metering credits will continue to appear on your Eversource bill and will continue to be calculated based on Eversource's Basic Service price.

# ACTON POWER CHOICE PROGRAM

## FAQ



## Frequently Asked Questions about Electricity Aggregation

### IN ACTON, MA

### For more information:

Visit [masspowerchoice.com/acton](http://masspowerchoice.com/acton)

Call 1-844-379-9933

Email [acton@masspowerchoice.com](mailto:acton@masspowerchoice.com)

# Frequently Asked Questions

## 1. What is the Acton Power Choice program?

The program is an electricity aggregation, a form of group purchasing in which the Town uses the bulk buying power of the entire community to negotiate a price for the electricity supply portion of your Eversource electric bill.

Under the program, Eversource will continue to deliver your electricity, but Eversource will no longer be your electricity supplier. Instead the Town will choose its own electricity supplier. Acton has signed a contract with Dynegy to supply electricity through September 2019.

## 2. What will my electricity supply price be?

The program offers two alternatives to Eversource Basic Service. Your price will depend on which you participate in:

- **Power Choice Standard is 10.720 ¢/kWh for all customers/rate classes.** This choice includes at least 17% generated by renewable energy projects New England, which is 5% above the state minimum. *Beginning with September 2017 meter reads, Eversource Basic Service customers will be automatically enrolled in Power Choice Standard.*
- **Power Choice Green is 12.712 ¢/kWh for all customers/rate classes.** This choice provides 100% renewable energy, all from projects in New England. You may select New England Green by calling Dynegy at 1-866-220-5696.

## 3. Are savings guaranteed?

The program goal is savings, but savings cannot be predicted or guaranteed. The program price

is fixed, but Eversource prices fluctuate. The program goal is to deliver savings *when compared with the average of Eversource's changing rates.*

## 4. How long will the program last? What will happen after September 2019?

Acton has signed a contract with Dynegy, which will be in effect from September 2017 meter reads until September 2019 meter reads. At that point, Acton can go out to bid and sign a new electricity supply contract or end the program.

If Acton signs a new electricity supply contract, all active participants will be automatically enrolled into the new contract. If Acton ends the program, all active participants will be automatically returned to Eversource Basic Service.

## 5. What will change with this program?

Beginning with your October 2017 Eversource electric bill, you will see two changes:

- Your electricity supply price will change to the Acton Power Choice rate.
- You will see Dynegy listed instead of Basic Service on the Supplier Services portion of your bill.

Everything else will remain the same. You will continue to receive your bill from Eversource, pay Eversource, and call Eversource when your power goes out or you have service issues.

## 6. Who is eligible to participate?

All metered electricity customers within the geographic boundaries of Acton are eligible to participate. **All Eversource Basic Service customers will be automatically enrolled with their September 2017 meter read.**

## 7. I have already signed my own contract with an electricity supplier. Can I participate?

If you have already chosen an electricity supplier, you will not be automatically enrolled, but you can participate. If you would like to participate, you can call Dynegy directly at 1-866-220-5696 and ask to be enrolled. We recommend that you first check the terms of your existing supply contract. Many include minimum enrollment periods and early termination fees.

## 8. Do I have to participate?

You do not have to participate and can opt out. **There is no penalty for opting out. You may do so at any time.** If you opt out, the supply portion of your bill will remain on Eversource's Basic Service rate.

You will have three ways to opt out before the program begins: 1) Sign and return the reply card that you receive in the mail. 2) Call Dynegy at 1-866-220-5696. 3) Opt out online at **masspowerchoice.com/acton**.

After the program begins, you may opt out at any time by calling Dynegy at 1-866-220-5696 or online at **masspowerchoice.com/lexington**.

## 9. Who do I call when the power goes out?

**Call Eversource if your power goes out, as always.** Eversource will continue to deliver your electricity and maintain the poles and wires.

## 10. Will I receive a second bill?

No. Eversource will continue to bill you for your electricity. This is the only electricity bill you will receive as a participant in the program.