

New Process for COVID Updates

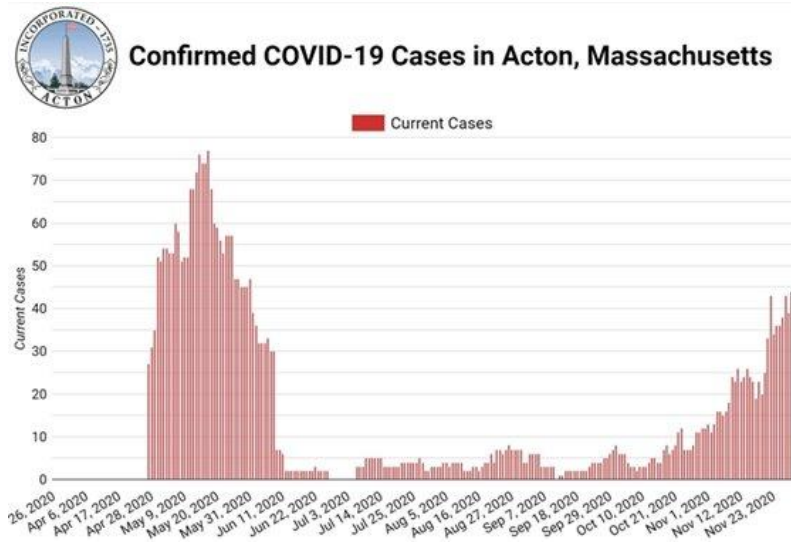
We hope you find this new format for COVID-19 updates useful. We intend to continue providing newflash style updates like this weekly or more frequently as required. Additionally we are publishing a new data dashboard with current case numbers updated once per day. A new dashboard with daily data updates will be published in [Acton's Covid-19 Information Center](http://www.actonma.gov/covid19) [<http://www.actonma.gov/covid19>]; [<http://www.actonma.gov/covid19>]



Confirmed Cases

It has been reported to Acton Public Health that at this time there are 334 cumulative cases of COVID-19 in Acton with 44 individuals in isolation, 268 recovered and 22 fatalities (many of these at congregate care facilities). Above is a chart

showing the cumulative number of cases in Acton in blue and the daily trend in current cases in red. The chart below shows the daily trend in current cases as red bars.



Town of Acton Designated as "Medium Risk" Community

According to the statewide public health data released from MassDPH on Nov. 19, the Town's designation is now "yellow," indicating a "medium risk" in the community.

According to the state data, Acton's average daily incidence rate, which the state uses to calculate risk determinations, has risen to 10.5 per 100,000 residents, up from the previous week's rate of 7.2.

As cases continue to rise not just in our community, but throughout the entire state, it is vital that we all take the necessary precautions to prevent any further spread of COVID-19. This includes following CDC guidance regarding celebrating holidays this year. Thank you for your understanding and cooperation, working together toward a common goal is essential for stopping the spread of this disease in our town.

Residents are urged to continue to practice social distancing, wear face coverings in public and limit their interactions with anyone who lives outside of their household.

According to the Centers for Disease Control and Prevention, traveling increases one's potential to be exposed to COVID-19 and of potentially spreading it to others. Staying home and observing the holidays with those in your household or hosting a virtual celebration are the best ways to protect yourself and others from COVID-19.

COVID-19 prevention tips from the Massachusetts Department of Public Health include:

- Remember that an infected individual can spread COVID-19 before they have symptoms, which is why social distancing, maintaining a minimum of 6 feet from others, is critical.
- Those who must go out are urged to:
 - Avoid gathering in groups
 - Maintain 6 feet from people outside your household
 - Do not shake hands or hug
 - Wash your hands often
- Those who are at a high risk for COVID-19, including those over the age of 65 and with underlying health conditions, are advised to stay home and avoid non-essential tasks and errands
- Wear a mask in all public indoor and outdoor spaces. This does not apply to those with underlying health conditions.
- Face coverings should:
 - Cover the nose and mouth
 - Fit snugly and comfortably against the side of the face
 - Be secured with either ties or ear loops
 - Permit breathing without difficulty
 - Be able to be washed and machine dried without damage. Face masks should be washed regularly depending on the amount of use.

For more information about COVID-19 prevention and symptoms, visit the Centers for Disease Control and Prevention (CDC) website and the Massachusetts Department of Public Health website.



[View testing location map](#)

Testing Information

The Commonwealth of Massachusetts provides comprehensive information about COVID-19 testing including an updated list of testing locations. More information is available at <https://www.mass.gov/covid-19-testing> [<https://www.mass.gov/covid-19-testing>]. An interactive map showing testing locations is also available using the link on the left.



Town Services Hotline (978) 929-6600

The Acton Town Services Hotline is available to connect residents with a live worker to receive information and answers to their questions about the latest government news, COVID-19, and Town services in general. Hotline workers also help answer questions related to the topics such as town meetings, financial relief programs for residents and business owners, and Town reopening plans. The Acton Town Services hotline number is 978-929-6600 and is open on Monday through Thursdays from 8 a.m. to 5 p.m.; and Fridays from 8 a.m. to 2:30 p.m.



Housing Assistance Programs Available for Residents

Applications are being accepted for: Emergency Rental Assistance and Mortgage Assistance Programs. These programs will provide temporary financial assistance in the form of a grant and will be administered through a collaboration with the Regional Housing Services

Office (RHSO). Acton Residents who are at or below 100% of the area median income (AMI), which is \$119,000 for a family of four, are eligible to apply. Application assistance such as printing, copying and scanning will be available through the Community Resources Office. Mortgage assistance applicants must be up-to-date with their property taxes and sewer betterment, and must live in single-family homes or condominiums that are owner occupied.

For additional information on these programs or to request application assistance please visit rhsousing.org or contact Laura Ducharme by e-mail: lducharme@actonma.gov.

MORTGAGE ASSISTANCE PROGRAM (MAP)

The Mortgage Assistance Program (MAP) is now available to help residents financially impacted by the COVID-19 pandemic. The program will provide up to \$3,000 in a one-time grant for mortgage relief to eligible Acton residents. Applications will be accepted on a rolling basis up until Friday, Dec. 18. For additional information or to request an application, please contact Laura Ducharme at the Community Services Office at (978) 929-6651 or email lducharme@actonma.gov, or contact the Regional Housing Services Office at INFO@RHSOhousing.org



[Watch now!](#)

Java with John Program

For the latest COVID information other updates from Acton Town Manager John Mangiaratti and guests tune into the Java with John program Fridays at 10am. View previous episodes using the link shown to the left. This program is

produced by the Acton Council on Aging in collaboration with ActonTV. The weekly program is also broadcast live on local FM radio at Acton's station WAEM 94.9 FM.

Make an Appointment for Curbside or Window Service

Due to the increase in COVID cases all Town Hall services are now by appointment only. Appointments can be made to meet at a service window or in the rear Town Hall parking lot for curbside. All town buildings remain closed to the public while Massachusetts's State of Emergency is in effect. The closures are being ordered out of an abundance of caution in order to mitigate the spread of COVID-19 and promote social distancing. Town Hall services are still operational and staff is available during normal hours throughout the work week. Please use www.actonma.gov to use the numbers below to contact staff.

Finance Department

Residents may call or email to make an appointment.

- Assessor's Office: 978-929-6621, assessor@actonma.gov
- Collector's Office: 978-929-6622, collector@actonma.gov
- Town Clerk's Office: 978-929-6620, clerk@actonma.gov

Land Use Department

In-person customer service by appointment only. Call or email to make an appointment.

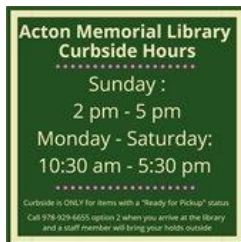
- Building Division: 978-929-6633, building@actonma.gov
- Conservation Division: 978-929-6634, nr@actonma.gov
- Health Division: 978-929-6632, health@actonma.gov
- Planning Division: 978-929-6631, planning@actoma.gov

Town Manager's Office

- 978-929-6611, manager@actonma.gov

Town Services Hotline

- 978-929-6600



Library Curbside Service

Due to a recent rise in COVID-19 cases, Acton Memorial Library is temporarily suspending all in-person browsing appointments. The good news is we are able to add more on demand curbside hours this week and next week!


Come to the library during curbside hours and call 978-929-6655, option 2. A library staff member will bring your holds outside.


For further updates on library hours and services, please go to our website at actonmemoriallibrary.org


Transfer Station

The Acton Transfer Station will continue operating with the adjusted schedule for the initial reopening. The facility is currently open Monday through Saturday from 7 a.m. to 3 p.m. The first hour (7-8 a.m.) is designated for Seniors (65+). The Transfer Station will also begin to accept payments (checks only) at the office for bulky items by early June. Staff are continuing to look at how to re-introduce some recycling streams such as polystyrene in later phases. The purchase of Transfer Station and Recycling Facility vehicle stickers are now available online [<https://epay.cityhallsystems.com/selection>]. For more information on the Transfer Station and Recycling Center, please call 978-929-7742.

For Additional Updates on Town Services go to the COVID-19 Information Center <http://www.actonma.gov/covid19>

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A message from the Town of Acton, Massachusetts.
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